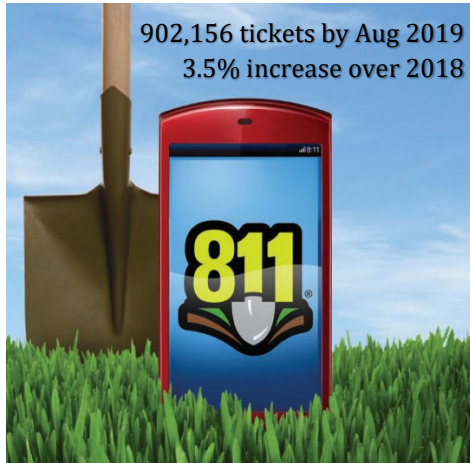
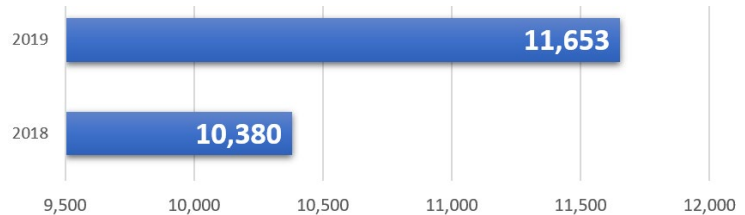


Leadership Changes

In April 2019, Meghan Wade was named President and CEO of Georgia 811. The company also hired new IT Director, Brian Gilliam, who has 19 years of information technology experience.



Damage Notices (Jan - Aug)



11.3% of 2019 damages had no prior locate. The national average is 23.5%.

Member Visits

In 2019, the Liaison Department launched Member visits with the goal of 100% annual participation. During visits, liaisons will provide education, reporting tools, industry news, and customized assistance.

Contact Holly Files at hfiles@Georgia811.com to schedule your visit.

Accounting

Member billing mails out in late October.

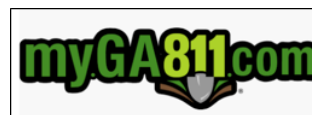
One Board Seat Open for Reelection

There is one Board of Directors seat up for reelection in 2019. The Person of Record for each member company will receive a ballot to cast their vote during the month of November. The new Board Member will take office in January 2020.

2019 Technology Updates

1. **Cloud Migration** of Duluth data center, phone system, ticketing system, plus several ancillary applications is underway.
2. **Implementation of GeoCall**, a ticketing system used in other states is expected to occur during the first half of 2020. More info to come.
3. **Process Improvements** were completed that included business workflows, cost analysis, general technology reviews, and security.

In its second year, the Web Services Team continues to offer customer support for online applications.



Georgia 811 Excavator App



Georgia PRIS App

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Corporate Comm Info

- Safe Digging Partners across the state acquired 34 Safe Digging Proclamations for Safe Digging Month and 811 Day!
- Digger Dog is booking for Spring Semester 2020. Visit DiggerDog811.com to bring Digger Dog and his free 35-minute educational presentation to 2nd and 3rd graders near you.