



Official Utilities Protection Center, Inc. Business Notification

UPC to begin Ticket Delivery & PRIS Response testing for EDEN on July 30th

July 16th, 2007 – UPC will begin testing EDEN ticket delivery and PRIS response for each member, between July 30th and August 31st. Testing will be conducted on a county by county basis. This testing is critical for a successful implementation of EDEN. Please act accordingly.

The following page contains a list of Georgia's counties and the date in which they are scheduled to receive test tickets from EDEN. Test tickets will be delivered to all the members within the respective county. Each service area will receive a normal, insufficient notice, damage, emergency, design, and late notice ticket. Please respond to every ticket as you normally would for a non-test ticket.

It is important to perform the following steps in order to ensure successful testing:

1. If necessary, add EDENMail@gaupc.com to your SPAM filter whitelist. This will help to ensure that the test tickets are not deleted or sent to your SPAM folders.
2. If you parse your tickets into a Ticket Management System, get with your IT Department to ensure that all Ticket Output / Format changes have been updated within your system.
3. Within the standard 48 hours response time, respond to PRIS for all test tickets, using Response Code 3I. This will act as your confirmation that you successfully received and processed the ticket and were able to respond accordingly.

PRIS response methods will remain the same (i.e. XML, Web, Telnet, and Phone) as they currently are. The Web address for Web Responders is: <http://EDEN.GAUPC.com> – you will use your current IRTTH username to login, but with the password sent within the Test Ticket text. The Telnet address is: PRIS.GAUPC.com (using the same port as normal) – username and password remain the same for Telnet.

You will receive a reminder notice three business days prior to the beginning of testing for your County. If you have any questions concerning this matter please contact Member Services at MemberServices@gaupc.com or 770-623-5786.

County Testing Timeline

Appling	July 30	Evans	Aug. 10	Newton	Aug. 22
Atkinson	Aug. 2	Fannin	Aug. 10	Oconee	Aug. 27
Bacon	Aug. 2	Fayette	Aug. 10	Oglethorpe	Aug. 27
Baker	July 30	Floyd	Aug. 14	Paulding	Aug. 27
Baldwin	Aug. 2	Forsyth	Aug. 27	Peach	Aug. 27
Banks	Aug. 2	Franklin	Aug. 14	Pickens	Aug. 27
Barrow	Aug. 2	Fulton	Aug. 14	Pierce	Aug. 27
Bartow	Aug. 2	Gilmer	Aug. 14	Pike	Aug. 27
Ben_Hill	Aug. 2	Glascok	Aug. 14	Polk	Aug. 27
Berrien	Aug. 2	Glynn	Aug. 14	Pulaski	Aug. 27
Bibb	Aug. 2	Gordon	July 30	Putnam	Aug. 27
Bleckley	Aug. 2	Grady	Aug. 14	Quitman	Aug. 27
Brantley	Aug. 2	Greene	Aug. 14	Rabun	Aug. 27
Brooks	Aug. 2	Gwinnett	Aug. 17	Randolph	Aug. 27
Bryan	Aug. 2	Habersham	Aug. 14	Richmond	Aug. 27
Bulloch	Aug. 2	Hall	Aug. 22	Rockdale	Aug. 30
Burke	Aug. 7	Hancock	Aug. 14	Schley	Aug. 30
Butts	Aug. 7	Haralson	Aug. 14	Screven	Aug. 30
Calhoun	July 30	Harris	Aug. 14	Seminole	Aug. 30
Camden	Aug. 7	Hart	Aug. 14	Spalding	Aug. 30
Candler	Aug. 7	Heard	Aug. 14	Stephens	Aug. 30
Carroll	Aug. 7	Henry	Aug. 14	Stewart	Aug. 30
Catoosa	July 30	Houston	Aug. 17	Sumter	Aug. 30
Charlton	Aug. 7	Irwin	Aug. 17	Talbot	Aug. 30
Chatham	Aug. 2	Jackson	Aug. 17	Taliaferro	Aug. 30
Chattahoochee	Aug. 7	Jasper	Aug. 17	Tattnall	Aug. 30
Chattooga	July 30	Jeff_Davis	Aug. 17	Taylor	Aug. 30
Cherokee	Aug. 7	Jefferson	Aug. 17	Telfair	Aug. 30
Clarke	Aug. 7	Jenkins	Aug. 17	Terrell	July 30
Clay	Aug. 7	Johnson	Aug. 17	Thomas	Aug. 30
Clayton	Aug. 30	Jones	Aug. 17	Tift	Aug. 30
Clinch	Aug. 7	Lamar	Aug. 17	Toombs	Aug. 14
Cobb	Aug. 7	Lanier	Aug. 17	Towns	Aug. 10
Coffee	Aug. 7	Laurens	Aug. 17	Treutlen	Aug. 7
Colquitt	July 30	Lee	July 30	Troup	Aug. 30
Columbia	Aug. 7	Liberty	Aug. 17	Turner	Aug. 30
Cook	Aug. 7	Lincoln	Aug. 17	Twiggs	Aug. 27
Coweta	Aug. 10	Long	Aug. 17	Union	Aug 27
Crawford	Aug. 10	Lowndes	Aug. 22	Upson	Aug. 22
Crisp	Aug. 10	Lumpkin	Aug. 22	Walker	July 30
Dade	July 30	Macon	Aug. 22	Walton	Aug. 22
Dawson	Aug. 10	Madison	Aug. 22	Ware	Aug. 17
Decatur	Aug. 10	Marion	Aug. 22	Warren	Aug. 17
Dekalb	Aug. 10	Mcduffie	Aug. 22	Washington	Aug. 14
Dodge	Aug. 10	Mcintosh	Aug. 22	Wayne	Aug. 14
Dooly	Aug. 10	Meriwether	Aug. 22	Webster	Aug. 10
Dougherty	July 30	Miller	Aug. 22	Wheeler	Aug 10
Douglas	Aug. 10	Mitchell	July 30	White	Aug. 7
Early	Aug. 10	Monroe	Aug. 22	Whitfield	July 30
Echols	Aug. 10	Montgomery	Aug. 22	Wilcox	Aug. 7
Effingham	Aug. 10	Morgan	Aug. 22	Wilkes	Aug. 2
Elbert	Aug. 10	Murray	July 30	Wilkinson	Aug. 2
Emanuel	Aug. 10	Muscogee	Aug. 22	Worth	July 30