



## **Official Utilities Protection Center, Inc. Business Notification**

### **EDEN Notice Delivery & PRIS Response Testing Details**

July 23<sup>rd</sup>, 2007 – On July 16<sup>th</sup> UPC announced that EDEN notice delivery and PRIS response testing would begin on July 30<sup>th</sup> and will continue until August 31<sup>st</sup>, at which point all members will have received multiple test tickets. Below are the details for testing and requirements in order for members to successfully complete their portion of the testing.

The notice format has changed slightly from its current form. However, the changes are consistent with the new format for Large Project Notifications. So there should not be any change that you are not already familiar with. Attached is a sample format with changes noted.

Testing will encompass UPC sending a county-wide test notice to all members within a specific county, for each notice type (i.e. Damage, Design, Emergency, Insufficient Notice, and Normal). Each member will then be required to respond affirmatively to EDEN PRIS (for ALL notice types) within 48 hours. UPC will use this response as verification of successful receipt of the notice. If you do not receive your test notices or are unable to respond to EDEN PRIS please contact Member Services at [MemberServices@gaupc.com](mailto:MemberServices@gaupc.com) or 770.623.5786.

Please note that these notices will be sent from EDEN, not IRTTH, which means that you must respond to EDEN PRIS for the notice. Please see the information below for details on how to respond.

**Delivery and PRIS Testing Requirements** - *It is important to perform the following steps in order to ensure successful testing:*

1. If necessary, add [EDENMail@gaupc.com](mailto:EDENMail@gaupc.com) to your SPAM filter whitelist. This will help to ensure that the test notices are not deleted or sent to your SPAM folders.
2. If you use a Ticket Management System to manage your notices – you will need to get with your IT Department to ensure that all Notice format changes have been updated within your system.
3. Within the standard 48 hours response time, respond to PRIS for all test notices. Use Response Code 3I (3i) for all notice types, except for Large Project Meet Notifications. For LPMEET notifications please use Response Code 10A. This will act as confirmation that you successfully received and processed the notice and were able to respond accordingly.

PRIS response methods will remain the same (i.e. XML, Web, Telnet, and Phone) as they currently are. However, the means to contact those methods will be different. Please see below for details.

- The Web address for Web Responses is: <http://EDEN.GAUPC.com> – you will use your current IRTTH username to login. Your password will be sent within the Test Notice text.
- The Telnet address for Telnet Responses is: PRIS.GAUPC.com (using the same port as normal) – your username and password will remain the same for Telnet.
- The Phone number for PRIS voice responses is: 1.866.461.7271 – your Member ID/PIN will remain the same for voice responses.

You will receive a reminder notice three business days prior to the beginning of testing for your County. If you have any questions concerning this matter please contact Member Services at [MemberServices@gaupc.com](mailto:MemberServices@gaupc.com) or 770-623-5786.

Thank you for your assistance with this important matter.

Normal Notification

Subject: GAUPC GAUPC 2006/12/31 #00002 12306-000-002-000 NORMAL

GAUPC 00645 GAUPC 12/30/06 11:06:06 12306-000-002-000 NORMAL  
UNDERGROUND AND OVERHEAD NOTIFICATION  
~~TICKET~~ NOTICE : 12306-000-002 DATE: MM/DD/YY TIME: HH:MM REVISION: 123

STATE\_ : 12 COUNTY: 1234567890123 PLACE: 1234567890123456789012345678901234567890  
ADDR \_ : FROM: 123456 TO: 123456 NAME: 12 123456789012345678901234567890 1234 123  
CROSS1: ~~FROM: 123456 TO: 123456~~ NAME: 12 123456789012345678901234567890 1234 123  
NEAR : NAME: 12 123456789012345678901234567890 1234 123

STATE\_ : 12 COUNTY: 1234567890123 PLACE: 1234567890123456789012345678901234567890  
~~ADDR \_ : FROM: 123456 TO: 123456~~ NAME: 12 ~~123456789012345678901234567890 1234 123~~  
CROSS2: ~~FROM: 123456 TO: 123456~~ NAME: 12 123456789012345678901234567890 1234 123  
~~OFFSET:~~  
<EXTRA LINE BREAK ADDED>  
SUBDIVISION: 1234567890123456789012345678901234567890  
~~RR SUBDIVISION:~~  
~~RR MARKER:~~  
~~MILE MARKER:~~  
LOCATE: TEST TICKET. PLEASE DO NOT LOCATE. LOCATE INSTRUCTIONS....  
\_ : UTILITIES PROTECTION CENTER WILL BE AN INDUSTRY LEADER IN PREVENTING  
\_ : DAMAGE TO MEMBERS' FACILITIES AND IN PROMOTING SAFETY THROUGH HIGH  
\_ : QUALITY, EFFICIENT AND ECONOMICAL NOTIFICATION SERVICE; PROVIDING  
\_ : EDUCATION; AND ENCOURAGING COMPLIANCE WITH ALL APPLICABLE LAWS.  
\_ :  
\_ : UTILITIES PROTECTION CENTER WILL BE AN INDUSTRY LEADER IN PREVENTING  
\_ : DAMAGE TO MEMBERS' FACILITIES AND IN PROMOTING SAFETY THROUGH HIGH  
\_ : QUALITY, EFFICIENT AND ECONOMICAL NOTIFICATION SERVICE; PROVIDING

GRIDS \_\_\_\_ : 12312A12312A 12312A12312A 12312A12312A 12312A12312A 12312A12312A  
GRIDS \_\_\_\_ : 12312A12312A 12312A12312A 12312A12312A 12312A12312A 12312A12312A  
GRIDS \_\_\_\_ : 12312A12312A 12312A12312A 12312A12312A 12312A12312A 12312A12312A  
GRIDS \_\_\_\_ : 12312A12312A 12312A12312A 12312A12312A 12312A12312A 12312A12312A  
WORK TYPE\_\_\_ : 12345678901234567890123456789012345678901234567890123456789012345  
<EXTRA LINE BREAK ADDED>  
~~WORK~~ START DATE: MM/DD/YY TIME: HH:MM HRS NOTC: 000-~~PRIORITY: 1~~  
LEGAL DAY: MM/DD/YY TIME: HH:MM GOOD THRU: 01/05/07 RESTAKE BY: 12/30/06  
RESPONDBY: MM/DD/YY TIME: HH:MM DURATION : 1234567890 HR PRIORITY: 1  
DONE FOR : 1234567890123456789012345678901234567890  
CREW ON SITE: Y WHITE-LINED: Y ~~RAILROAD: N~~ BLASTING: N BORING: Y

REMARKS : REMARKS -- PLEASE DISREGARD -- TEST TICKET  
:  
: UTILITIES PROTECTION CENTER WILL BE AN INDUSTRY LEADER IN PREVENTING  
: DAMAGE TO MEMBERS' FACILITIES AND IN PROMOTING SAFETY THROUGH HIGH  
: QUALITY, EFFICIENT AND ECONOMICAL NOTIFICATION SERVICE; PROVIDING  
: EDUCATION; AND ENCOURAGING COMPLIANCE WITH ALL APPLICABLE LAWS.  
: UTILITIES PROTECTION CENTER WILL BE AN INDUSTRY LEADER IN PREVENTING  
: DAMAGE TO MEMBERS' FACILITIES AND IN PROMOTING SAFETY THROUGH HIGH  
: QUALITY, EFFICIENT AND ECONOMICAL NOTIFICATION SERVICE; PROVIDING  
: EDUCATION; AND ENCOURAGING COMPLIANCE WITH ALL APPLICABLE LAWS.  
~~: \*\*\* NEAR STREET \*\*\*~~  
~~TREE SUMMIT PKWY~~  
: \*\*\* WILL BORE SIDEWALK  
: \*\*\* LOOKUP BY MANUAL

COMPANY : 1234567890123456789012345678901234567890 TYPE: 1234  
CO ADDR : 1234567890123456789012345678901234567890  
CITY : 123456789012345678901234567890 STATE : 12 ZIP: 12345-6789  
CALLER : 123456789012345678901234567890 PHONE : 123-456-7890 EXT: 1234567890  
FAX : 123-456-7890 EXT: 1234567890 ALT. PH.: 123-456-7890 EXT: 1234567890  
EMAIL : 123456789012345678901234567890123456789012345678901234567890123456789  
CONTACT : 123456789012345678901234567890 PHONE : 123-456-7890 EXT: 1234567890  
ALT. PH.: 123-456-7890 EXT: 1234567890 PAGER : 123-456-7890 EXT: 1234567890  
CELLULAR: 123-456-7890 EXT: 1234567890 FAX : 123-456-7890 EXT: 1234567890  
EMAIL : 123456789012345678901234567890123456789012345678901234567890123456789

SUBMITTED DATE: MM/DD/YY TIME: HH:MM OPER: 123 ~~CHAN: 999~~  
MBRS : MBR001 MBR020 MBR039 MBR058 MBR077 MBR096 MBR115 MBR134 MBR153 MBR172  
: MBR210 MBR229 MBR248 MBR267 MBR286 MBR305 MBR324 MBR343 MBR362 MBR381  
: MBR419 MBR438 MBR457

Normal Notification Format Notes

- The following bullet points are the differences in the above format, from the standard Normal Notice format. All deletions above are denoted in red strikethrough text, while additions are in green text.
- “Ticket” changed to “Notice”
  - Additional spaced added to the “State”, “Address”, “Locate”, and fields. Please see the listed fields for details on where the additional space is located.
  - “Cross” line has been replaced with “Cross1” and “Cross2” – if applicable.
  - The From and To items have been removed from all Cross1 and Cross2.
  - “Near” (street) line has been added.
  - “Near Street” has been removed from the “Remarks” field.
  - “Offset” line has been removed.
  - Additional line break has been added before “Subdivision”.
  - “RR Subdivision”, “RR Marker”, and “Mile Marker” fields have been removed.
  - “Locat” field has been changed to “Locate”.
  - Three additional spaces added to the “Grids” and “Work Type” fields.
  - Additional line break has been added before “Work Date”.
  - “Work Date” has been changed to “Start Date”.
  - “Priority” field has been moved two (2) lines down to the “RespondBy” line.
  - “Railroad” field has been removed, thus shifting the “Blasting” and “Boring” fields back accordingly.
  - “Chan” field has been removed.

## County Testing Timeline

Appling	July 30	Evans	Aug. 10	Newton	Aug. 22
Atkinson	Aug. 2	Fannin	Aug. 10	Oconee	Aug. 27
Bacon	Aug. 2	Fayette	Aug. 10	Oglethorpe	Aug. 27
Baker	July 30	Floyd	Aug. 14	Paulding	Aug. 27
Baldwin	Aug. 2	Forsyth	Aug. 27	Peach	Aug. 27
Banks	Aug. 2	Franklin	Aug. 14	Pickens	Aug. 27
Barrow	Aug. 2	Fulton	Aug. 14	Pierce	Aug. 27
Bartow	Aug. 2	Gilmer	Aug. 14	Pike	Aug. 27
Ben_Hill	Aug. 2	Glascok	Aug. 14	Polk	Aug. 27
Berrien	Aug. 2	Glynn	Aug. 14	Pulaski	Aug. 27
Bibb	Aug. 2	Gordon	July 30	Putnam	Aug. 27
Bleckley	Aug. 2	Grady	Aug. 14	Quitman	Aug. 27
Brantley	Aug. 2	Greene	Aug. 14	Rabun	Aug. 27
Brooks	Aug. 2	Gwinnett	Aug. 17	Randolph	Aug. 27
Bryan	Aug. 2	Habersham	Aug. 14	Richmond	Aug. 27
Bulloch	Aug. 2	Hall	Aug. 22	Rockdale	Aug. 30
Burke	Aug. 7	Hancock	Aug. 14	Schley	Aug. 30
Butts	Aug. 7	Haralson	Aug. 14	Screven	Aug. 30
Calhoun	July 30	Harris	Aug. 14	Seminole	Aug. 30
Camden	Aug. 7	Hart	Aug. 14	Spalding	Aug. 30
Candler	Aug. 7	Heard	Aug. 14	Stephens	Aug. 30
Carroll	Aug. 7	Henry	Aug. 14	Stewart	Aug. 30
Catoosa	July 30	Houston	Aug. 17	Sumter	Aug. 30
Charlton	Aug. 7	Irwin	Aug. 17	Talbot	Aug. 30
Chatham	Aug. 2	Jackson	Aug. 17	Taliaferro	Aug. 30
Chattahoochee	Aug. 7	Jasper	Aug. 17	Tattnall	Aug. 30
Chattooga	July 30	Jeff_Davis	Aug. 17	Taylor	Aug. 30
Cherokee	Aug. 7	Jefferson	Aug. 17	Telfair	Aug. 30
Clarke	Aug. 7	Jenkins	Aug. 17	Terrell	July 30
Clay	Aug. 7	Johnson	Aug. 17	Thomas	Aug. 30
Clayton	Aug. 30	Jones	Aug. 17	Tift	Aug. 30
Clinch	Aug. 7	Lamar	Aug. 17	Toombs	Aug. 14
Cobb	Aug. 7	Lanier	Aug. 17	Towns	Aug. 10
Coffee	Aug. 7	Laurens	Aug. 17	Treutlen	Aug. 7
Colquitt	July 30	Lee	July 30	Troup	Aug. 30
Columbia	Aug. 7	Liberty	Aug. 17	Turner	Aug. 30
Cook	Aug. 7	Lincoln	Aug. 17	Twiggs	Aug. 27
Coweta	Aug. 10	Long	Aug. 17	Union	Aug. 27
Crawford	Aug. 10	Lowndes	Aug. 22	Upson	Aug. 22
Crisp	Aug. 10	Lumpkin	Aug. 22	Walker	July 30
Dade	July 30	Macon	Aug. 22	Walton	Aug. 22
Dawson	Aug. 10	Madison	Aug. 22	Ware	Aug. 17
Decatur	Aug. 10	Marion	Aug. 22	Warren	Aug. 17
Dekalb	Aug. 10	Mcduffie	Aug. 22	Washington	Aug. 14
Dodge	Aug. 10	Mcintosh	Aug. 22	Wayne	Aug. 14
Dooly	Aug. 10	Meriwether	Aug. 22	Webster	Aug. 10
Dougherty	July 30	Miller	Aug. 22	Wheeler	Aug. 10
Douglas	Aug. 10	Mitchell	July 30	White	Aug. 7
Early	Aug. 10	Monroe	Aug. 22	Whitfield	July 30
Echols	Aug. 10	Montgomery	Aug. 22	Wilcox	Aug. 7
Effingham	Aug. 10	Morgan	Aug. 22	Wilkes	Aug. 2
Elbert	Aug. 10	Murray	July 30	Wilkinson	Aug. 2
Emanuel	Aug. 10	Muscogee	Aug. 22	Worth	July 30