



## **Official Utilities Protection Center, Inc. Business Notification EDEN Launch Scheduled: December 29, 2009**

December 7, 2009 – The Utilities Protection Center, Inc. announces EDEN will go live for all aspects of UPC operations at 12:01 AM December 29, 2009. EDEN (Excavation Digging Event Notification) will be used for all UPC related functions – including locate requests, both those phoned into the call center and locate requests that are entered online, transmission of all locate requests, Positive Response Information System (PRIS), and service area map management.

Beginning today, Monday, December 7 thru Monday, December 21, you are encouraged to log onto our EDEN training site and familiarize yourself with the new system. Below you will find login instructions, along with contact information in the event that you have questions. Also, there are several documents and videos available to help you learn the new system. These resources can be found on the UPC website at <http://www.gaupc.com/EDENInfo.asp>.

These resources include instructions for PRIS management and viewing, member service area map updating, and locate request creation information for those who currently have web entry access. If you prefer to have a one-on-one EDEN training session please contact us at the information below.

### **To log onto the EDEN Training Site:**

- Go to <http://EDENStage.gaupc.com>
- Enter one of the username and passwords given below, based on your current type of user functions
  - Utility Members use username: EDENMember and password: Member1
  - Excavators use username: EDENExcavator and password: Excavator1

*For questions about EDEN, help with the online resources or to inquire about training  
please contact either the UPC Member Services Department or contact your UPC liaison:*

#### Member Services

770-623-5786  
[memberservices@gaupc.com](mailto:memberservices@gaupc.com)

#### Region 6 & 3

Terry McLaurin  
Cell: 770-715-8644  
[tmclaurin@gaupc.com](mailto:tmclaurin@gaupc.com)

#### UPC Liaisons

Region 1 & 2  
Becky Creech  
770-476-6034  
[bcreech@gaupc.com](mailto:bcreech@gaupc.com)

#### Region 7

Fiona Bowen  
Office: 678-714-6702  
Cell: 404-444-3606  
[fbowen@gaupc.com](mailto:fbowen@gaupc.com)

#### Region 3 & 4

Holly Files  
404-538-6648  
[hfiles@gaupc.com](mailto:hfiles@gaupc.com)

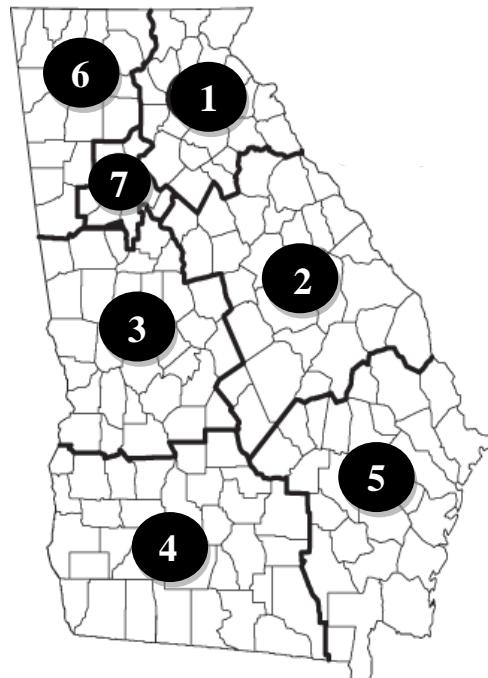
#### Statewide

Eren Chapel  
Office: 678-377-7751  
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#### Region 2 & 5

Mike Joyner  
Office: 912-538-8957  
Cell: 404-245-5813  
[mjoyner@gaupc.com](mailto:mjoyner@gaupc.com)

Statewide &  
Hispanic Relations  
Megan Estes  
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To access UPC Liaison information online [click here](#)  
or visit <http://www.gaupc.com/liaisons.asp>