Utilities Protection Center of Georgia
August 22nd, 2008

Official Utilities Protection Center, Inc. Business Notification

Duluth, GA – August 22nd, 2008 – Utilities Protection Center, Inc. (UPC) announces a phased implementation plan for EDEN.

On or around October 1st, 2008 UPC will begin phasing in the implementation of our new Ticketing System (EDEN). At that time ALL UPC Member Utility Companies must be able and ready to accept delivery of and respond to (via PRIS) notices from both EDEN and IRTH. The following information will explain the details of the implementation and what Member Utilities must do to comply.

The new EDEN Notice Format will only affect Member Utilities who parse notices into a Ticket Management System. However if you receive via Email or Fax and do not parse into a ticket management system, then the changes will just be aesthetic.

Once the phased implementation has begun, UPC will begin transmitting all notice types from both IRTH, the current Ticketing System, and EDEN, the new system. The notices coming from each system will be unique and ticket numbers will not be duplicated between systems. In order for Members to identify notices originating from EDEN we will limit the middle three digits (i.e. xxxxx-**200**-xxx) of the ticket number to the range of **200-399**, All notices within this range will originate from EDEN and will need to be parsed according to the EDEN notice format, which is attached for your review. All other notices (i.e. not in the 200-399 or 400-499 ranges) will originate from IRTH and should be parsed and responded to as normal.

In addition to EDEN notices being parsed according to the new EDEN Notice Format, UPC Member Utilities must respond back to notices originating from EDEN into the EDEN PRIS system. The protocols for PRIS responses will remain the same in EDEN as they are in IRTH. The only difference will be the connection addresses for EDEN. The EDEN address for Telnet responses will be PRIS.GAUPC.com instead of IRTH.GAUPC.com. The EDEN address for Web responses will be EDEN.GAUPC.com, using your existing IRTH username and password of MEMBER1. The phone number for EDEN Phone Response will be: 1.866.461.7271, using your existing IRTH username and password.

A bullet-point list of the format changes for Normal Notices can be found below. A full notice example for all notice types can be found online here: http://www.gaupc.com/mar_pr_detail.asp?I

Normal Notice Format Changes

➢ "Ticket" changed to "Notice"
➢ Additional space added to the "State", "Address", "Locate", and fields. Please see the listed fields for details on where the additional space is located.
➢ "Cross" line has been replaced with "Cross1" and "Cross2" – if applicable.

- ➤ The From and To items have been removed from all Cross1 and Cross2.
- ➤ "Near" (street) line has been added.
- ➤ "Near Street" has been removed from the "Remarks" field.
- ➤ "Offset" line has been removed.
- ➤ Additional line break has been added before "Subdivision".
- ➤ "RR Subdivision", "RR Marker", and "Mile Marker" fields have been removed.
- ➤ "Locat" field has been changed to "Locate".
- ➤ Three additional spaces added to the "Grids" and "Work Type" fields.
- ➤ Additional line break has been added before "Work Date".
- ➤ "Work Date" has been changed to "Start Date".
- ➤ "Priority" field has been moved two (2) lines down to the "RespondBy" line.
- ➤ "Railroad" field has been removed, thus shifting the "Blasting" and "Boring" fields back accordingly.
- ➤ "Chan" field has been removed.

Beginning August 25th a UPC technical contact will be available to send test notices to Member Utilities who wish to test parsing in the new formats.

Testing Contact:

Michael Hoyt
(770) 476-6046
MHoyt@gaupc.com
Available Monday – Friday (7am – 4pm)

More information will be sent as the implementation date approaches. If you have any questions please contact your Liaison Manager – click here to find the Liaison Manager in your area.

Utilities
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EXCAVATION
DIGGING EVENT
NOTIFICATION
eden