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## Official Utilities Protection Center, Inc. Business Notification

### **Rescheduled - Update to Internet circuits will cause brief service outages.**

Duluth, GA – July 10<sup>th</sup>, 2007 – Unfortunately due to circumstances beyond our control the internet circuit upgrade scheduled to take place on the evening of July 6<sup>th</sup> did not occur. The new schedule for this upgrade is Tuesday July 10<sup>th</sup>, 2007 – beginning at 6:30pm.

This upgrade will cause a disruption for the following UPC services – UPC Websites, IRTH Internet (web entry), PRIS Web, Telnet and XML, Email and XML ticket delivery, as well as Inbound and Outbound email delivery for UPC staff. It is anticipated that this service disruption will last approximately 60 minutes.

During this time UPC will continue taking calls for Damage and Emergency locate requests. However, please be aware that delivery to all utilities will not occur until the internet circuit has been upgraded.

Thank you for making note of the downtime and working with us during this time. We appreciate your patience as we continually strive to improve our level of service.