



# **Utilities** PROTECTION CENTER | **DIG SAFELY!**

## **PRESS RELEASE – FOR IMMEDIATE RELEASE**

**Utilities Protection Center of Georgia**  
Claudette Campbell - Executive Director

October 5th, 2006

## **Official Utilities Protection Center, Inc. Business**

DILLARD, GA – October 5<sup>th</sup>, 2006 – Utilities Protection Center, Inc. is pleased to announce the implementation of EDEN (Excavation Digging Event Notification), a new ticketing application system on January 1<sup>st</sup>, 2007.

EDEN (Excavation Digging Event Notification) has been developed to address the ever changing needs of our members and excavators. Specifically, EDEN will provide a more user-friendly and flexible interface to help UPC and its' members meet the ever changing demands of the damage prevention arena.

One of the major challenges of implementing any new system is to train its' users prior to the implementation date.

Over 50% of UPC's ticket notifications are entered by the excavator through a web based application. While this will NOT change, the look of the screen and the way the mapping features work will have some modifications made to them.

It is imperative that anyone entering tickets over the web attend a training class prior to the new system cut-over.

UPC will be holding training classes at 50 locations through-out the state (beginning October 30<sup>th</sup>). We also will offer 2 web training classes per day (beginning October 31<sup>st</sup>), Tuesday through Friday at the UPC office located in Duluth. In addition, remote training over the web will also be offered. Each person attending a class will receive a thank-you gift and will have their name entered into a drawing for one of 5 iPod Nano's (the drawing will be held on December 15<sup>th</sup>).

For further information (including training class locations) please visit the UPC website at [www.gaupc.com](http://www.gaupc.com).