



3400 Summit Ridge Parkway
Duluth, Georgia 30096
Tel: 770-623-4332
Fax: 770-623-1847

Official Utilities Protection Center, Inc. Business Notification

UPC Ends Modem Delivery and PRIS Response Methods.

May 21st, 2007 – Duluth, GA – Please be advised that the Utilities Protection Center's Lifecycle modem communications (for Modem Deliveries and PRIS Responses) will come to an end on September 1st, 2007. At that time UPC will no longer support modem communication as a means to deliver Locate Request Notifications or to receive PRIS responses back for those notifications.

UPC is ending support for modem communication due to the age of the technology and because of the many new technologies that have since been developed to replace it (i.e. XML, Email, Telnet, and Web).

UPC Members who currently utilize modem communications must transition away from modem communications by September 1st, 2007. UPC offers the following communication methods in lieu of modem:

Delivery:

- XML
- Email
- Fax
- Web

PRIS Response:

- XML
- Telnet
- Web
- Voice/Phone

Please let UPC's Member Services know what your new communication method will be as soon as possible by emailing them at MemberServices@gapc.com or by phone at 770.623.5786. You may also use this contact information should you have any questions about this issue.