Memorandum

To: Georgia 811 Members
From: Megan Estes, Director of Corporate Communications
CC: Meghan Rafinski, CEO & President
Date: November 12, 2025
Re: Change to Positive Response Information System (PRIS) Code 3N

Effective Immediately, the definition for the Positive Response Information System (PRIS) code 3N has been updated from "3N - UNMARKED: LATE" to the following: "3N - UNMARKED: LATE. THIS IS A VIOLATION OF THE STATUTE."

Beginning January 1, 2026, those members who have PRIS Code 3N listed as their response code on a locate request as of midnight on the **RESPONSE BY** date will receive a 3N Late Notice notification and an associated fee for the additional transmission. This will mirror the existing Late Notice notification process and transmission fee.

3N Late Notice fees will be realized on 2027 invoices based on data from the prior year since annual billing is based on data from the prior year. Using the rate established for most recent billing period, the cost of the 3N Late transmission would have been $1.54 per delivery. For full information on member billing visit the membership tab on the Georgia 811 website.

As the notification and communication system for safe digging, Georgia 811's goal in updating the definition for PRIS code 3N is to:

1. Enhance clarity of the safe digging timeline and eliminate unnecessary additional requests,
2. Encourage greater compliance with the Georgia Dig Law to best prevent utility damage, and
3. Help all stakeholders better understand their specific responsibilities under the statute.

Georgia 811 encourages members to access the free member reporting tool ThoughtSpot, a software platform provided by Georgia 811 that provides detailed member data on ticket responses. Members can use the data to monitor late notice trends and other ticket statistics. To sign up for access, please fill out the form here. You can also contact Member Services or your local liaison directly for assistance. Further details regarding the notice, its transmitted format, and how to track it through your member dashboard will be shared in the near future.

For comprehensive information on PRIS, please visit the Member Resources page. You may access PRIS directly:

- By selecting the "Ticket Status" green box in the top right corner of the Georgia811.com homepage.
- Via the Online Portal at https://geocall.ga811.com/geocall/portal
- By downloading the Georgia 811 Mobile App. (Information available here.)

If you have any questions, please contact Member Services at MemberServices@Georgia811.com or 770-623-5786.